

**Inland Empire Health Plan
Health Management Program Risk Levels**

Asthma

Level 1	Stable	Asthma Encounter & Asthma Medication
Level 2	At Risk	> = 1 (Hospital or ED Encounters) & on > = 2 Asthma Medications
*Level 3	High Risk	> = 5 (Hospital or ED Encounters) & on >= 2 Asthma Medications or on PO Corticosteroid

* New pull criteria/stratification effective 3/29/07

Diabetes

*Level 1	Stable	Diabetic Outpatient Encounter (any encounter) or on 1 Diabetic Med.
*Level 2	At Risk	Insulin or >= 2 HbA1c's > 9.0
*Level 3	High Risk	> = 1 (Hospital or ED Encounters) or >=2 HbA1c's > 10.0

* New pull criteria/stratification effective 3/29/07

HROB (High Risk OB)

Level 1	Stable	1-600 Points
Level 2	At Risk	601-998
Level 3	High Risk	999 & up

	ICD-9	
Diabetes Diagnosis		
	250	
	CPT	UB-92
Out patient/Non-Acute Inpatient		
	92002 – 92014	49X – 53X
	99201 – 99205	55X – 59X
	99211 – 99215	65X
	99217 – 99220	66X
	99241 – 99245	76X
	99271 – 99275	82X – 85X
	99301 – 99303	88X
	99311 – 99313	92X
	99321 – 99323	94X
	99331 – 99333	96X
	99341 – 99355	972 – 979
	99381 – 99387	982 – 986
	99391 – 99397	988
	99401 – 99404	989
	99411	
	99412	
	99420 – 99429	
	99499	
Acute Inpatient/ED		
	99221 – 99223	10X – 16X
	99231 – 99233	20X – 22X
	99238 – 99239	45X
	99251 – 99255	72X
	99261 – 99263	80X
	99281 – 99288	981
	99291 – 99292	987
	99356 – 99357	

Diabetes

2. Out patient/Non-Acute Inpatient

Between 92002 and 92014 or Between 99201 and 99205 or Between 99211 and 99215 or Between 99217 and 99220 or Between 99241 and 99245 or Between 99271 and 99275 or Between 99301 and 99303 or Between 99311 and 99313 or Between 99321 and 99323 or Between 99331 and 99333 or Between 99341 and 99355 or Between 99381 and 99387 or Between 99391 and 99397 or Between 99401 and 99404 or 99411 or 99412 or Between 99420 and 99429 or 99499 Between 490 and 539 or Between 550 and 599 or Between 650 and 669 or Between 760 and 769 or Between 820 and 859 or Between 880 and 889 or Between 920 and 929 or Between 940 and 949 or Between 960 and 969 or Between 972 and 979 or Between 982 and 986 or 988 or 989

3. Acute Inpatient/ED

Between 99221 and 99223 or Between 99231 and 99233 or Between 99238 and 99239 or Between 99251 and 99255 or Between 99261 and 99263 or Between 99281 and 99288 or Between 99291 and 99292 or Between 99356 and 99357 or Between 100 and 169 or Between 200 and 229 or Between 450 and 459 or Between 720 and 729 or Between 800 and 809 or 981 or 987

Ancillary Codes

Between 490 and 539 or Between 550 and 599 or Between 650 and 669 or Between 760 and 769 or Between 820 and 859 or Between 880 and 889 or Between 920 and 929 or Between 940 and 949 or Between 960 and 969 or Between 972 and 979 or Between 982 and 986 or 988 or 989 or Between 100 and 169 or Between 200 and 229 or Between 450 and 459 or Between 720 and 729 or Between 800 and 809 or 981 or 987

CPT Codes

Between 99221 and 99223 or Between 99231 and 99233 or Between 99238 and 99239 or Between 99251 and 99255 or Between 99261 and 99263 or Between 99281 and 99288 or Between 99291 and 99292 or Between 99356 and 99357 or Between 92002 and 92014 or Between 99201 and 99205 or Between 99211 and 99215 or Between 99217 and 99220 or Between 99241 and 99245 or Between 99271 and 99275 or Between 99301 and 99303 or Between 99311 and 99313 or Between 99321 and 99323 or Between 99331 and 99333 or Between 99341 and 99355 or Between 99381 and 99387 or Between 99391 and 99397 or Between 99401 and 99404 or 99411 or 99412 or Between 99420 and 99429 or 99499

ICD-9 Codes

Between 250.0 and 250.9 or 357.2, 362.0, 366.41, 648.

Diabetes Intervention Process

Diabetes Level 1 Interventions	Timetable
New Member Brochure	Within 60 Days of ID
Diabetes Level 2 Interventions	Timetable
New Member Brochure	Within 60 Days of ID
Member Assessment Survey Mailed	Within 60 Days of ID
Care Plan	Within 45 days of receiving the survey
Initial Follow-Up Assessment	Within 60 days of receiving the survey
Follow-Up Assessment	One call within 6 months of initial follow-up, then frequency determined by Member status
Survey Not Received; Note Created in Database; Lost Letter Mailed	Following 60 days of initial mailing of survey
Diabetes Level 3 Interventions	Timetable
New Member Brochure	Within 60 Days of ID
Telephone Member Assessment Survey	Within 60 Days of ID
Care Plan	Within 45 days of receiving the survey
Initial Follow-Up Assessment	Within 45 days of receiving the survey
Follow-Up Assessment	One call every 3 months
Lost Letter Mailed (if applicable)	After 3 unsuccessful telephone calls to reach the member

Asthma Intervention Process

Asthma Level 1 Interventions	Timetable
New Member Brochure	Within 60 Days of ID
Asthma Level 2 Interventions	Timetable
New Member Brochure	Within 60 Days of ID
Member Assessment Survey Mailed	Within 60 Days of ID
Care Plan	Within 45 days of receiving the survey
Initial Follow-Up Assessment	Within 60 days of receiving the survey
Follow-Up Assessment	One call within 6 months of initial follow-up, then frequency determined by Member status
Survey Not Received; Note Created in Database; Lost Letter Mailed	Following 60 days of initial mailing of survey
Asthma Level 3 Interventions	Timetable
New Member Brochure	Within 60 Days of ID
Telephone Member Assessment Survey	Within 60 Days of ID
Care Plan	Within 45 days of receiving the survey
Initial Follow-Up Assessment	Within 45 days of receiving the survey
Follow-Up Assessment	One call every 3 months
Lost Letter Mailed (if applicable)	After 3 unsuccessful telephone calls to reach the member

HROB Intervention Process

HROB Level 1 Interventions	Timetable
New Member Brochure	Within 45 Days of ID
Member Assessment Survey Mailed	Within 45 Days of ID
Member Follow-Up Assessment	Within 30 days of receiving survey, then one call within 90 days of initial contact, and every trimester until 8 weeks postpartum
Lost Letter Mailed (If Applicable)	Following 60 days of survey not received by mail or after 3 unsuccessful telephone calls to reach the member
HROB Level 2 Interventions	Timetable
New Member Brochure	Within 45 Days of ID
Member Assessment Survey Mailed	Within 45 days of ID
Care Plan	Within 30 days of receiving the survey
Initial Follow-Up Assessment	Within 30 days of receiving the survey
Follow-Up Assessments	One call every 60 days until 8 weeks postpartum
Lost Letter Mailed (If Applicable)	Following 60 days of survey not received by mail or after 3 unsuccessful telephone calls to reach the member
HROB Level 3 Interventions	Timetable
New Member Brochure	Within 45 Days of ID
Member Assessment Survey Mailed/Telephonic	Within 45 Days of ID
Care Plan	Within 30 days of receiving the survey
Initial Follow-Up Assessment	Within 30 days of receiving the survey
Follow-Up Assessments	One call every 45 days until 8 weeks postpartum
Lost Letter Mailed (If Applicable)	Following 60 days of survey not received by mail or after 3 unsuccessful telephone calls to reach the member

HROB Intervention Process /18 Years of Age and Under

HROB Level 1 Interventions	Timetable
New Member Brochure	Not applicable: Teens are 2 or 3.
Member Assessment Survey Mailed	Not applicable: Teens are 2 or 3.
Member Follow-Up Assessment	Not applicable: Teens are 2 or 3.
Lost Letter Mailed (If Applicable)	Not applicable: Teens are 2 or 3.
HROB Level 2 Interventions	Timetable
New Member Brochure	Within 45 days of approval by teen
Member Assessment Survey	Within 45 days of approval by teen or by request
Care Plan	Within 30 days of completing the survey
Initial Follow-Up Assessment	One call within 30 days
Follow-Up Assessment	One call every 60 days until 8 weeks postpartum
Lost Letter Mailed (If Applicable)	After 3 unsuccessful telephone calls to reach a teen that elected to participate in the program.
HROB Level 3 Interventions	Timetable
New Member Brochure	Within 45 days of approval by teen
Member Assessment Survey	Within 45 days of approval by teen or by request
Care Plan	Within 30 days of completing the survey
Initial Follow-Up Assessment	One call within 30 days
Follow-Up Assessments	One Call every 45 days until 8 weeks postpartum
Lost Letter Mailed (If Applicable)	After 3 unsuccessful telephone calls to reach a teen that elected to participate in the program.